



PRIVACY POLICY TriplyDB.com

Last updated: October 30th 2024

We are Triply. We respect your privacy and private life, but sometimes we need your personal data. In this privacy policy we explain which data we use and how we save, protect and process this data. This privacy policy applies to our website TriplyDB.com (the "**Website**") and the services that we offer (the "**Services**"). We comply with the General Data Protection Regulation (the "**Relevant Legislation**").

Are you under the age of sixteen?

If you are younger than sixteen years old, you cannot use our Website and Services without the permission of your parents or legal guardian.

Personal data

To offer our Website and Services we process personal data. "Personal data" means any information relating to an identified or identifiable natural person as defined in the Relevant Legislation.

Your permission

We can store your data at various moments, for example when you visit our Website, create an account via our Website, use our Services or when you contact us. We are allowed to process your data because we ask your permission via this privacy policy. In addition, we need your data to carry out the agreement between you and us. Without this data, we cannot process your registration or maintain an account for you.

We will not process your data without your consent, unless we are legally obliged to do so.

What data do we collect and how do we use your data?

To use our Website and Services, we collect the following data:

- An account name of your choosing
- Your email address
- Your IP-address
- A picture that is clearly identifiable (if provided)
- A membership with an organisation (if applicable)
- A voluntary description of the user (if provided)
- The date and time of the most recent login on the account
- The date and time of the creation of the account



As far as this data constitutes personal data, we can also store the following data if you use our Website:

- The type of your browser
- The operating system that you use
- The internet service provider
- The date and time of actions you do
- The website you got referred from towards TriplyDB.com

Login

We save the following data to your account: disabled account, e-mail, password, verified email, last change of password, account name, created at, updated at, role. This way, you don't need to provide us with your data again.

Social media

It is possible that other providers send us information (according to their policy) when you use their login mechanism on our Website. That can be your name, profile picture, email address and other information that you provided. If you don't want these providers to send us the information, you can change the privacy settings in the provider account.

Market research

We may ask you to participate in market research. We shall use your data for the market research. We use that statistical data anonymously for Triply. You can close the question list at any moment. We do not share your answers with others or make them publicly available. In addition, your answers are not connected to your email address.

Contests

If you participate in a campaign or contest, we ask for use of your username. This way, we can carry out the campaign and announce prize-winners. We also measure the responses to our advertising.

Newsletter

Triply offers newsletters. That way, you are fully informed of (discount)offers and other news. We use an opt-in system. Every time we send you a newsletter you have the possibility to unsubscribe from the newsletter.

We will only use your personal data for the purposes listed above or any other purpose that is connected thereto. This way, your data will never be used by us in an unexpected way.



Security

We work hard to protect your personal data from unauthorized or unlawful access, alteration, disclosure, use or destruction. That way, unauthorized persons do not have access to your data. We take the following measures to protect your personal data:

- Encryption of digital files that contain personal data
- Secure network connections with Secure Socket Layer (SSL) technology or a technology that is similar to SSL
- Secure environment of data that comply to the standards of ISO 27001
- Secure environment of data that comply to the standards of ISO 27002
- The access to the data is limited to the persons that need the data
- The access of the data is secured with two-step verification
- encrypted back-ups of the data,
- employee confidentiality statements

How long do we store your data?

We shall store your personal data for as long as necessary to fulfill the purposes listed above.

With whom do we share your personal data?

Processors

We may share your personal data with others. In a data processing agreement, we shall agree with those parties that they shall use your data carefully and they shall only receive the data that is relevant for their services. These parties use your data in accordance with our instructions and not for their own purposes. We can share your data for example with Datadog. They will make our logs searchable, which is used to allow improvement of the performance of our software. These parties are "processors" within the meaning of the Relevant Legislation.

Transfer

We will process your data within the European Union as much as possible. We will only process your data outside of the European Union if the country has an effective protection level for your data.

We will never transfer your data to other countries or other parties than described above.

Links

You may find content on our Website that links to other websites. We do not control the content on these websites and are not responsible for the content or the privacy protection of these websites. We advise you to read the privacy policies of those websites.



Cookies

Cookies are little (text)files which are stored on your computer. Your web browser stores these cookies when you visit our Website. These cookies are retrieved when you visit our website again.

The website uses functional the following functional cookies:

- A cookie to mark your session as being logged in
- A session ID when logging in, to ensure your browser is safely connected to a account on the Website

The Website does not use tracking or analytics cookies.

Modifications to this privacy policy

We may update our privacy policy from time to time. When we change this privacy policy in a significant way, we will post a notification on our Website along with the updated privacy policy. We also inform users that are registered with an email address in case of any significant moderation. If you are not registered as a user we advise you to visit the Website and this policy regularly.

Your rights

The data we collect is personal. Therefore, you have the following rights:

- You may request access to the personal data we process about you;
- You may request us to correct, update, shield or delete your personal information in our records;
- You may request a copy of the personal data we have processed about you. We can - on your request - send this copy to another party, so you don't have to send the data yourself;
- You may file a complaint against processing your data;
- You may file a complaint with the Dutch Data Protection Authority (*Autoriteit Persoonsgegevens*), if you are under the impression that we process your data unlawfully;
- You may always withdraw your consent to process your data. We cannot process your data from the moment you withdraw your consent.

Should you have further questions regarding this privacy policy, please contact us via the information below.

Contact information

Triply B.V.
KvK-number: 70761892
support@triply.cc